

Annexure C

Investor Complaints Data - Trans Scan Securities Pvt. Ltd.

31 MAY 2023

| SN | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month | | Average Resolution time^ (in days) |
|----|-------------------------|-------------------------------------|---------------------------|---------------|------------|---------------------------------|--------------------------------|------------------------------------|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | Directly from Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI (SCORES) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Depositories | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other Sources | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | Grand Total | NIL | NIL | NIL | NIL | NIL | | NIL |

Trend of monthly disposal of complaints

| SN | Month | Carried forward from previous month | Received | Resolved | Pending |
|----|--------------------|-------------------------------------|------------|------------|------------|
| 1 | April -2023 | NIL | NIL | NIL | NIL |
| 2 | May-2023 | NIL | NIL | NIL | NIL |
| | Grand Total | NIL | NIL | NIL | NIL |

Trend of annual disposal of complaints

| SN | Year | Carried forward From previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|-----------|--------------------|---|---|---|---|
| 1 | 2017-18 | NIL | NIL | NIL | NIL |
| 2 | 2018-19 | NIL | NIL | NIL | NIL |
| 3 | 2019-20 | NIL | NIL | NIL | NIL |
| 4 | 2020-21 | NIL | NIL | NIL | NIL |
| 5 | 2021-22 | NIL | NIL | NIL | NIL |
| 6 | 2022-23 | NIL | NIL | NIL | NIL |
| 7 | 2023-24 | NIL | NIL | NIL | NIL |
| | Grand Total | NIL | NIL | NIL | NIL |