

**Annexure C**

**Investor Complaints Data - Trans Scan Securities Pvt. Ltd.**

**31 MAY 2025**

| SN | Received from           | Carried forward from previous month | Received during the month | Total Pending | Resolved   | Pending at the end of the month |                                | Average Resolution time <sup>^</sup> (in days) |
|----|-------------------------|-------------------------------------|---------------------------|---------------|------------|---------------------------------|--------------------------------|------------------------------------------------|
|    |                         |                                     |                           |               |            | Pending for less than 3 months  | Pending for more than 3 months |                                                |
| 1  | Directly from Investors | NIL                                 | NIL                       | NIL           | NIL        | NIL                             |                                | NIL                                            |
| 2  | SEBI (SCORES)           | NIL                                 | NIL                       | NIL           | NIL        | NIL                             |                                | NIL                                            |
| 3  | Depositories            | NIL                                 | NIL                       | NIL           | NIL        | NIL                             |                                | NIL                                            |
| 4  | Other Sources           | NIL                                 | NIL                       | NIL           | NIL        | NIL                             |                                | NIL                                            |
| 5  | <b>Grand Total</b>      | <b>NIL</b>                          | <b>NIL</b>                | <b>NIL</b>    | <b>NIL</b> | <b>NIL</b>                      |                                | <b>NIL</b>                                     |

**Trend of monthly disposal of complaints**

| SN | Month              | Carried forward From previous month | Received   | Resolved   | Pending    |
|----|--------------------|-------------------------------------|------------|------------|------------|
| 1  | April -2025        | NIL                                 | NIL        | NIL        | NIL        |
| 2  | May - 2025         | NIL                                 | NIL        | NIL        | NIL        |
|    | <b>Grand Total</b> | <b>NIL</b>                          | <b>NIL</b> | <b>NIL</b> | <b>NIL</b> |

**Trend of annual disposal of complaints**

| SN | Year               | Carried forward<br>From previous year | Received<br>During the<br>year | Resolved<br>During the<br>year | Pending at the<br>end of the year |
|----|--------------------|---------------------------------------|--------------------------------|--------------------------------|-----------------------------------|
| 1  | 2017-18            | NIL                                   | NIL                            | NIL                            | NIL                               |
| 2  | 2018-19            | NIL                                   | NIL                            | NIL                            | NIL                               |
| 3  | 2019-20            | NIL                                   | NIL                            | NIL                            | NIL                               |
| 4  | 2020-21            | NIL                                   | NIL                            | NIL                            | NIL                               |
| 5  | 2021-22            | NIL                                   | NIL                            | NIL                            | NIL                               |
| 6  | 2022-23            | NIL                                   | NIL                            | NIL                            | NIL                               |
| 7  | 2023-24            | NIL                                   | NIL                            | NIL                            | NIL                               |
| 8  | 2024-25            | NIL                                   | NIL                            | NIL                            | NIL                               |
| 9  | 2025-26            | NIL                                   | NIL                            | NIL                            | NIL                               |
|    | <b>Grand Total</b> | <b>NIL</b>                            | <b>NIL</b>                     | <b>NIL</b>                     | <b>NIL</b>                        |